

## **What steps are we taking to make your stay as safe as possible?**

### **In addition to our usual thorough cleaning we are taking the following steps:**

- The cottage will be well ventilated for at least 5 hours prior to your arrival.
- All surfaces and touch points such as light switches and door handles will have been disinfected with a disinfectant which kills enveloped viruses of which Covid is one.
- Items such as kettles and plugs will also have been disinfected along with the guest information file.
- All crockery / cutlery / pans will have been put through the dishwasher since the last guests used them.
- All duvets and pillows will have been changed since the last guests were present and all protectors washed. All linen washed at 60 degrees on full cycle.
- All sofas /mattresses / curtains will have been steam cleaned.
- All windows and hard floors will have been steam cleaned.
- We have had to remove all books and games from the property but do have some that you can borrow...please ask

### **During your stay please help us as we do our utmost to attempt to keep everyone safe by following the guidelines below:**

- Please keep the property well ventilated by opening the windows whenever it is safe to do so (please take into account the danger that young children may be exposed to when doing this) and also if the weather permits!
- Please use the anti- bacterial cleaner under the kitchen sink to regularly wipe hard surfaces.
- When you leave the property, please leave the dishwasher running with the last of your dishes....we will empty it.
- Frequently wash your hands.
- Please do not remove the TV remote controls from the bags. We can disinfect the bag but disinfecting the remote control could cause damage.
- On the morning of departure, please make sure all windows are left open.
- On the morning of departure, please strip all bedlinen ( but leave protectors on duvets and pillows as these will be going in to quarantine) and place bedding in the bath. Please also include all towels and bathmats ....even if you haven't used them. Please leave duvets and pillows on beds.